

myJobCard: Efficient and Compliant Asset Maintenance across Clariant AG.

Summary

» Company

Clariant AG

» Headquarters

Basel, Switzerland

» Industry

Chemicals

» Employees

13,000 +

Solution

myJobCard for SAP Plant Maintenance.



Devices

Deployed on iOS & Windows devices



10 Weeks

Deployment time for pilot



Global Roll Out

Started August 2021

Clariant is a focused, sustainable and innovative specialty chemical company based in Muttensz, near Basel/Switzerland. The company reports in three business areas: Care Chemicals, Catalysis and Natural Resources. Clariant's corporate strategy is led by the overarching purpose of 'Greater chemistry - between people and planet' and reflects the importance of connecting customer focus, innovation, sustainability, and people.

Prior to discovering myJobCard, they were using the SAP Work Manager for mobile maintenance processes in parts of the group.

Due to the product reaching its end of life, Clariant began searching for a cloud-based application – looking to implement a new mobile SAP PM solution that would support the entire group. They needed speed and cost efficiency, as well as quality and reliability. It was also necessary for the solution to be flexible, able to provide an excellent user experience, and localisation.

After reviewing SAP and its partners' solutions available on the market, Clariant chose myJobCard. Great customer feedback, myJobCard had received, gave Clariant the confidence to embrace the application delivered by On Device Solutions (ODS).



ODS has a very resourceful team, with an extraordinary level of competence and flexibility. ”

*Rupesh Rupak
Consultant*

IT Operations Solutions, Clariant

Clariant's Goals & Objectives

- » Digitise and mobile enable plant maintenance operations
- » Improve asset maintenance compliance for audit purposes
- » Improve quality and quantity of data captured in SAP
- » Derive new operational insights from data captured for asset maintenance
- » Digitise all paper forms and checklists
- » Ensure a paperless process throughout
- » Calculate productive time (a.k.a. wrench time) for asset operations
- » Manage spare parts consumed by the maintenance team
- » Enable real time collaboration between supervisors and their teams
- » Record images directly on mobile devices
- » Track live location
- » Enable offline working mode

Project Scope

The following maintenance processes were covered:

- » Preventive maintenance
- » Corrective maintenance
- » Breakdown maintenance
- » Inspections

Unique challenges faced:

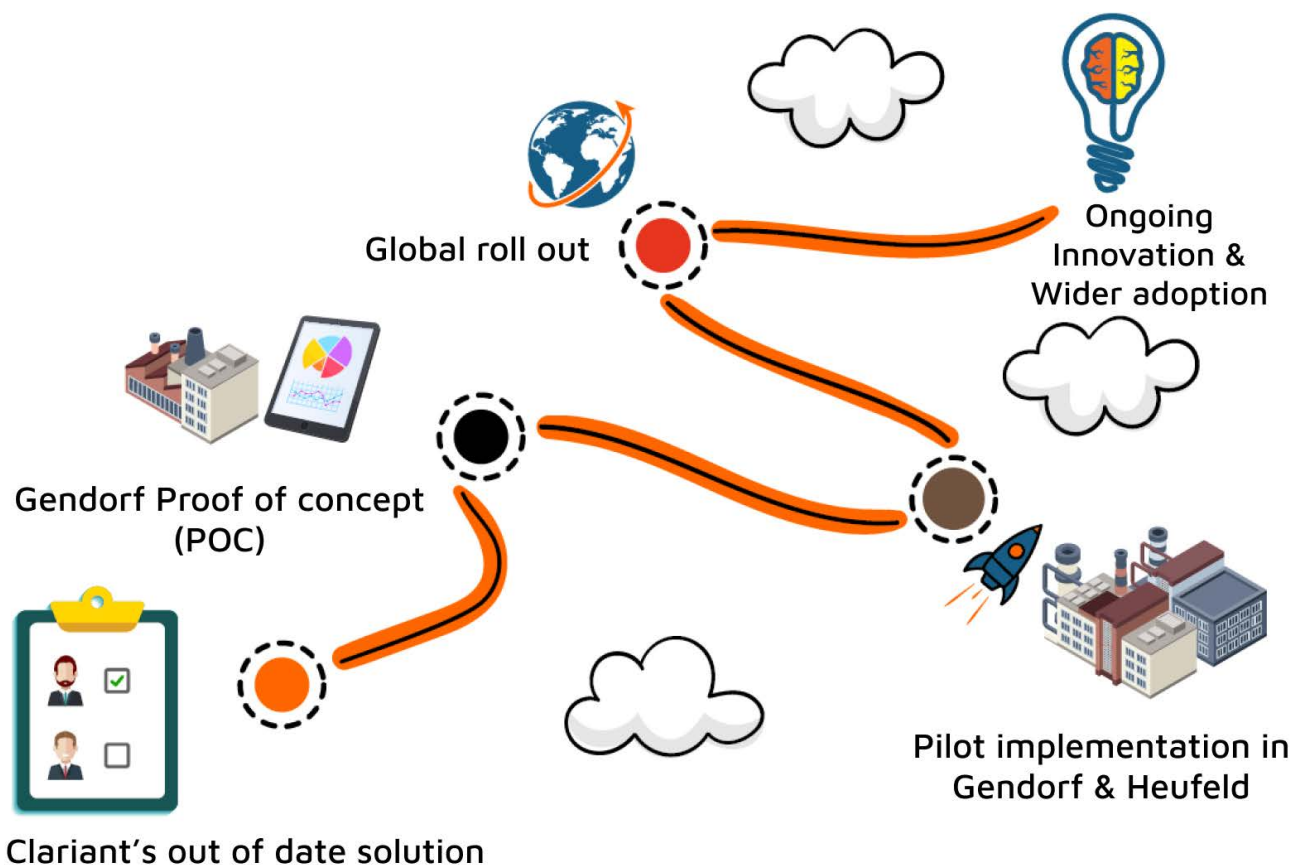
- » Different iOS device versions must function without problems
- » Geographically and linguistically diverse project team and members
- » Very tight timeframe (10 weeks) to implement and Go-Live the pilot
- » Location specific settings

Customer Journey

During the pre-sales process, On Device Solutions set up a Clariant-specific demo of myJobCard. The demo was well received, meeting Clariant's expectations. After this initial demonstration, a proof-of-concept (PoC) was commissioned for Clariant's Gendorf/Germany site.

myJobCard PoC proved successful, and the first pilot implementation followed – for a production team in Gendorf (50 users) – from May to the end of June 2021. ODS German-speaking project manager worked closely with the Gendorf team, alongside ODS colleagues based in the UK and India.

With lessons learned from this first pilot project, an additional implementation was then generated by the project team, supported by On Device Solutions, at the Heufeld/Germany site.



Project Future



Serving Customers Globally

Following the successful roll-out of the proof of concept and trial, On Device Solutions are now working together with Clariant to implement a group wide roll-out of myJobCard. Each international business unit decides, one by one, to roll out myJobCard, expecting their own individual requirements to be met (language, form content, etc.).

Additionally, Clariant is reviewing a wider usage of myJobCard across other field services, work clearance management, production management, and digital forms use cases.



On Device Solutions total commitment to partner with us to deliver to our exact needs and the speed at which the solution was delivered convinced us that they were the right company to partner with on this solution. Their knowledge about SAP and related technologies, as well as speed of implementation is remarkable. I can definitely recommend them as a long-term partner.



*Japie van Heerden, Global IT sub-Domain Head
Senior IT Manager Operations, Clariant*



iCentrum, Innovation Birmingham Campus,
6 Holt Street, Birmingham, Uk
+44 121 769 2048

EMAIL:

info@ondevicesolutions.com

WEB:

www.ondevicesolutions.com

SOCIAL:

 /company/on-device-solutions-ltd

 /channel/UCiLXHsyeaEX7ujilXMmSMfQ

 /ondevicesols